

# A simple guide to finding your way

# 1

## Before your appointment

Read your appointment letter and make sure you know what hospital to go to. Always bring the letter with you.

**Go to the correct hospital**

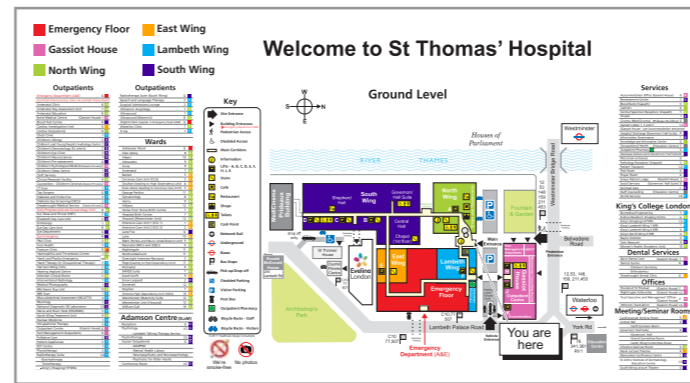


# 2

## When you get to the hospital

Look up the wing you need to go to using the directory in the main entrance. Wings are colour-coded (purple, green, orange, blue, pink, red).

**Go to the correct wing**

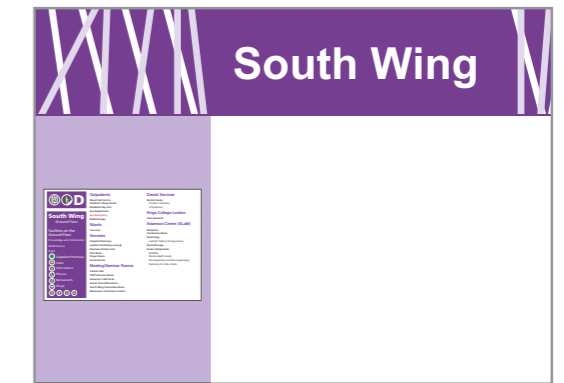


# 3

## When you get to the wing

Find the lift or stairs you need to go to using the directory outside the wing entrance. Lifts and stairs are labelled with a letter (A, B, C, D...)

**Go to the correct stairs or lift**



# 4

## At the lift or stairs

Check the floor you need to go to using the directory in the lift or stair lobby. Floors are numbered (1, 2, 3...)

**Go to the correct floor**

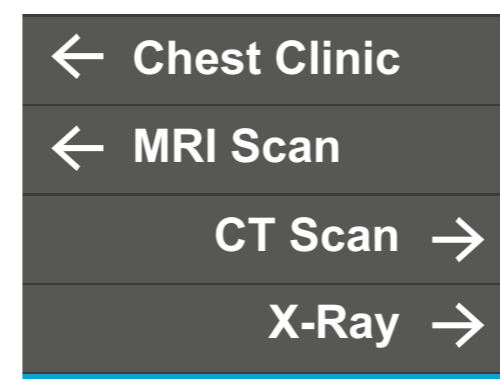


# 5

## On the correct floor

Look out for the signs on the wall and follow them to your appointment.

**You've arrived!**



# Guy's Hospital

X-ray: Tower Wing, 2nd floor  
 Blood Test Centre: Tower Wing, 4th floor



# St Thomas' Hospital

X-ray: Lambeth Wing, 1st floor  
 Blood Test Centre: South Wing, Ground floor



## Your comments and concerns

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS). To make a complaint, contact the complaints department.

PALS ☎ 020 7188 8801 ✉ pals@gstt.nhs.uk  
 Complaints ☎ 020 7188 3514 ✉ complaints2@gstt.nhs.uk

## Language and accessible support services

If you need an interpreter or information about your care in a different language or format, please get in touch:

☎ 020 7188 8815  
 ✉ languagesupport@gstt.nhs.uk

## Step-free access

There is step-free access around the hospitals, and between:

- London Bridge station and Guy's Hospital
- Waterloo station and St Thomas' Hospital

For more information go to: [guysandstthomas.nhs.uk/patients-and-visitors/getting-here](https://guysandstthomas.nhs.uk/patients-and-visitors/getting-here)