

Audiology (hearing) service

Southwark and Lewisham
Community Learning Disability
Health Team



An easy read guide

Why you need a hearing test



Lots of people with learning disabilities have problems with their ears or their hearing.

You might not know if your ears are working as they should.



If you have a learning disability, you should have a hearing test to make sure your ears are working properly.

What does the audiology team do?

We can help you to look after your ears and keep them healthy.



We can test your hearing if:

- your ears hurt
- your ears leak
- your ears itch
- your ears make funny noises
- you have never had a hearing test before

How can the audiology team help me?



We can talk to you and your carers about the best way to look after your ears.



We can help you to see a special doctor at the hospital about your ears.



We can help you to get a hearing aid from the hospital.



We can help you to get special equipment so you can hear things better at home, like your doorbell or telephone.

Who you will meet at your appointment



This is BJ Martin. She is a member of the audiology team.

How you can contact the Southwark Audiology team



You can write to us
121 Townley Road
East Dulwich
London, SE22 8SW



You can call us
020 3049 7518



You can email us
gst-tr.AWLDHealthTeam@nhs.net

How you can contact the Lewisham Audiology team



You can write to us:

First Floor
Old Town Hall
Catford
London
SE6 4RU



You can call us:

020 3989 0550



You can email us

gst-tr.AWLDHealthTeam@nhs.net

If you prefer, you can ask a friend, carer or health professional to call the team for you.

Other helpful information



Lewisham Hospital
Audiology Department
Lewisham High Street
SE13 6LH
Phone: 020 8333 3000



Guy's Hospital
Audiology Department
Great Maze Pond
SE1 9RT
Phone: 020 7188 7188

Your comments and concerns

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS). **phone:** 020 7188 8801
email: pals@gstt.nhs.uk

Language and accessible support services

If you need an interpreter or information about your care in a different language or format, please get in touch.

phone: 020 7188 8815

email: languagesupport@gstt.nhs.uk

NHS website

Provides online information and guidance on all aspects of health and healthcare, to help you make choices about your health.

web: www.nhs.uk

Leaflet number: 3793/VER3

Date published: August 2021

Review date: August 2024

© 2021 Guy's and St Thomas' NHS Foundation Trust
A list of sources is available on request