

Easy read

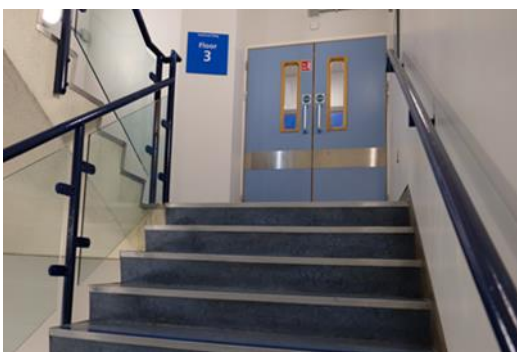
Your visit to the audiology or hearing department



You visit the hospital to have your ears and hearing checked.



You can go in the lift to the **audiology** department on the 3rd floor.



You may prefer to climb the stairs to the **audiology** department on the 3rd floor.



The **audiology** team looks after your ears and helps to keep them healthy.



You enter through this door.



You or your carer tell the **receptionist** that you are here.



A **receptionist** welcomes patients when they arrive.



You may wait in the waiting room.



When we call your name, you come into the audiology room.



You meet 2 **audiologists**, who may ask you or your carer some questions.



Audiologists are special doctors who look after your ears.



The audiologists may look into your ears with their light.



The audiologists may play sounds into your ears and check if you can hear them.



You may wear headphones or a headband to listen for sounds.



You may listen for sounds playing from speakers.



We may ask you to press a button when you hear any sounds.



You may play games to check your hearing.



The audiologists may put soft material in your ears to make a model of their shape.



Before you leave, the audiologists explain to you and your carer what happens next.

Speak to someone



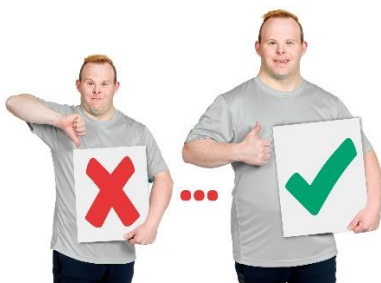
If you are worried or have questions, you can speak to someone.



Call us on 020 7188 2211



Email
gst-tr.audiologyappointments@nhs.net



If you have any ideas about how to make this information better, email healthcontent@gstt.nhs.uk

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A list of sources is available on request